

Tien Pham

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TECHNICAL SKILLS

Languages: JavaScript, Typescript, HTML, CSS, Liquid (Shopify)

Frameworks & Technologies: jQuery, React, Redux, Next.js, Node.js, Tailwind CSS, Bootstrap, Recharts, Enzyme, Jest

Databases & Tools: PostgreSQL, MySQL, MongoDB, Prisma, Git, GitHub, AWS, Docker, Postman, Sanity, Vercel

WORK EXPERIENCE

Tontine

March 2024 – Present

Revenue Engineer

Los Angeles, CA (Remote)

- Enhanced UI/UX by designing dynamic interfaces and integrating Shopify's Liquid templates with React components.
- Built RESTful APIs and managed real-time data processing with FeatherJS for seamless back-end operation with React, to store data metrics such as conversions, views, content clicks and upsells.
- Maintained/Developed Shopify Application Extension which interacts with the store to provide an A/B testing framework, which removed the need for manual integration, which would save client integration time by over 50%.

Modern Labyrinth

Feb 2024 – Present

Consultant/Software Engineer

Irvine, CA (Remote)

- Delivered software solutions on an as-needed basis, focusing on front-end development, API integrations, and creating webhooks to streamline business processes.
- Researched and implemented tailored technical solutions, improving client-specific workflows and addressing unique project needs.
- Developed interactive demos and prototypes to showcase proposed solutions, helping secure additional contract hours and further client engagement.
- Collaborated closely with clients to understand their business goals and translate them into effective technical deliverables.

Infosys

Feb 2019 – Aug 2023

Consultant/Software Engineer

Tempe, AZ

- Developed end-to-end internal system empowering client's user to oversee entire product lifecycles, facilitating approver reviews, streamlining product editing, and enabling efficient product creation, and reducing product launch time by 70%.
- Implemented user-centric interface for system, collaborating with product owners to refine UI/UX using Adobe and CSS requirements, resulting in streamlined navigable system that received positive user satisfaction rating.
- Led Scrum Master responsibilities, orchestrating efficient Scrum practices by conducting daily stand-up meetings, sprint planning, review, and retrospectives, increasing team productivity and reducing sprint cycle time by 80%.
- Created a dynamic form system enabling swift generation of diverse Credit Card product templates, empowering seamless customization of rewards, APR rates, and fees without disrupting development workflows.

PROJECTS

GearTrace – Web App, Content Management System, Live Backend

July 2018 – Sept 2018

- Developed a full-stack inventory management system with a dashboard displaying metrics using **Next.js**, **TypeScript**, **Prisma**, and **PostgreSQL**, ensuring efficient CRUD operations and robust data management.
- process and improving scalability for seamless user experiences.
- Integrated **Amazon S3** for secure storage and optimized retrieval of product images, ensuring efficient media management across the platform.
- Designed and styled the frontend using **Tailwind CSS** and **Material UI**, creating a responsive, user-friendly interface that enhances the overall user experience.

EDUCATION & CERTIFICATIONS

University of California

Sep 2011 – End Jun 2014

Bachelor of Science in Biological Sciences

Irvine, CA

LearningFuze – Accelerated Web Development Program

June 2018 – September 2018

- Dedicated over 700+ hours to an intensive 3-month Development Program, primarily focusing on mastering PHP and MySQL while complemented by comprehensive learning in JavaScript, jQuery, and React.